

CHANGES COMING TO ONLINE BANKING

We would like to let you know about an upcoming update to iNova's online banking system that will take place later this year.

What is changing?

Behind the scenes, we are updating the system that helps keep your online banking secure, including the extra verification step you may see when logging in (such as a code sent to your phone). This update helps us continue to protect your account and improve reliability.

What does this mean for you?

- You **do not need to take any action**
- Your username, password, and accounts will stay the same
- Online banking will continue to work as usual

There may be a **short interruption** to online banking while this update is completed.

One small thing to note:

If you use a saved bookmark or favorite to access online banking, we ask that you delete it. Come Summer 2026, the old link may no longer work. You can always access online banking directly through the iNova website or with help from your branch.

These updates are part of our ongoing efforts to improve your banking experience. If you have any questions or would like assistance, please contact your local iNova branch — our staff will be happy to help.

Thank you for choosing iNova.

Warm regards,

The iNova Team