Credit Union Central of Canada

Beware of Current Phishing Scam:

Canadian Central is NOT requesting personal information from credit union members

It has come to our attention that a member of a Canadian credit union has received an email from "Credit Union Canada" (*please note that they are not using our correct name*) requesting personal and work information, including their SIN number as a standard 'security update'.

The email includes a request that this information be provided via an attachment rather than be updated directly on their online account or within a branch.

Please note that Canadian Central would NEVER contact a client directly to request personal information.

This is the email the credit union member received:

> Dear CU Client,
>
> As the online banking security software keeps evolving, it is of utmost importance that you keep your information with Credit Union always up to date.
>
> In-line with the latest banking security, you are required to periodically update your profile informations.
>
> To update, you should download the attached html update file and open it with your favourite internet browser. Follow the instructions and click on continue. Attached update file is named 'credit_union_update.html'
>
> Data loss and breach of online banking security is imminent if this update is not applied.
>
> Thanks for Banking with Us
> Credit Union Canada.

Should you or one of your members receive this request for personal information, please:

- Contact your local authorities immediately;
- Report it to the Canadian Anti-Fraud Centre - http://www.antifraudcentre-centreantifraude.ca/english/home-eng.html; and
- Contact Peter Graham at Canadian Central at grahamp@cucentral.com as an FYI.

Thank you.

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